



To: Mr. Waldemar Grochowski
Company: Growal Travel
Address: 14 Barwikowska str. 18-100 LAPY,
Poland

Date: 2011.03.21

APPRECIATION

I am writing to You regarding to our holiday in Italy. Second year already our collective is going for skiing to Aosta valley and second year we are choosing your company. Me and my colleagues would like to thank You for the excellent service of your company. Moreover, we are greatly impressed by punctuality of your experienced bus drivers, comfortable and safe transport! And I would like to say special thanks' to Growal Travel owner Waldemar Grochowski, who is not only organizing transportation from living place to skiing centre, but taking care of every holidaymaker, trying consider everybody's opinion and creating good mood! We will recommend your company to others and we hope to meet you in future.

Yours sincerely,

Jurga Slabadienė

Certification production manager